

Mount St. Mary's School

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7th September,2022

Sub: School Transport arrangement

Dear Parent,

Greetings. This is in continuation to the meeting I had with you on the 16th of July, 2022 regarding the issues and problems you are facing with the school transportation system. As promised, I have been working on the possibilities of offering a safe and comfortable transport system to the interested parents. Whatever we had discussed and proposed for the new arrangement, have been incorporated to ensure safety is not compromised at any cost. As I promised to put in place a proper, safe & secure, clean and hygienic and comfortable transport system I wish to inform you that Brand-New Air-Conditioned Buses with all the latest features will be ready and operational from November, 2022 onwards.

After having gone through a few vendors we found M/S Pavillion Furnishers to be most competitive with regards to monthly bus fees, offering all the required facilities, accommodative to our requests and eager to serve our student community for the school. Parents can breathe a sigh of relief with this system in place, your worries are all over. After much deliberation we have managed to convince the vendor to agree to a very nominal increase in the existing bus fare. The new fare will have an increment of Rs. 1200/- from your present fare. Again, there will only be three fare slabs (3200 ,3700 & 4200)as against the earlier four. The vendor also has agreed to offer more stops and increase the routes as per demand.

I am hopeful that the parents will stand by me in this new venture and make our transport woes a thing of the past! The new service will begin from Monday, 31st October 2022.

Services being provided are as listed:

- 1. Brand-New Air-Conditioned Yellow School Buses
- 2. GPS Technology
- 3. CCTV Surveillance*
- 4. Lady Attendants
- 5. My School Bus App*
- 6. Bus RFID Attendance Service*
- 7. Buses will run exclusively for MSM

CCTV Surveillance : By implementing CCTV surveillance in the school buses drivers are able to get a good view of what's happening inside and outside of the school bus. The recommended camera's to be installed in school buses include

- Camera monitoring the driver.
- Two cameras for students surveillance one at the middle and the other at the end of the bus.
- The camera's at the left, right and back of the bus to get a clear look at the approaching traffic.
- A dash camera with video recorder recording every instance of the trip.
- With video recording there exists a well-documented evidence consisting of audio and video feeds from the trip and the driver's behaviour. If any conflict arises this video could be used to review and resolve the matter in hand.

My School Bus App: Parents can now be comfortable about their children taking the school buses. Complete information and security of the child will be taken care of.

- Parents can use the smart phone app "My School Bus" to track their wards transport bus in real time and get timely alerts.
- Proximity alert for pick-up and drop: You will be notified through the My School Bus app or regular SMS as soon as your ward's school bus approaches his/her pick-up or drop location.
- Check the location of your ward's bus during pickup and drop timing: You can use the My School Bus app to see the location of your ward's school bus during pickup and drop timing from anywhere to plan for your other tasks accordingly.

Bus RFID Attendance Service : You receive an alert when your ward swipes his/her Smart ID card at the RFID reader machine in the bus.

- You will be notified through the My School Bus app or regular SMS with time and location of the swipe when your ward swipes his/her card in the RFID reader machine.
- Kindly instruct your ward to regularly swipe his/her smart ID card at the bus reader machine. (The Bus Attendant will assist the small kids)

Other Services Provided : Spare Buses : We provide adequate number of spare buses in order to provide continuous service.

• GPS Technology: This real-time school bus tracker is an advantageous feature to ensure child safety.

Thanking you in anticipation and looking forward to a happy, safe and trouble-free journey for the students.

Sincerely yours,

Bro. Tomy Varghese

Principal

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